

11/28/00

JC945 U.S. PTO

11-28-00

A

PATENT APPLICATION TRANSMITTAL LETTER
 (Large Entity)

 Docket No.
FIS9-2000-0283
TO THE ASSISTANT COMMISSIONER FOR PATENTS

Transmitted herewith for filing under 35 U.S.C. 111 and 37 C.F.R. 1.53 is the patent application of:

Howard Young et al.

 For: **CUSTOMER RELATIONSHIP MANAGEMENT BUSINESS METHOD**

Enclosed are:

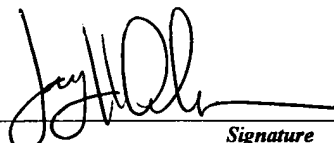
- ☒ Certificate of Mailing with Express Mail Mailing Label No. **EK140407957US**
☒ 15 sheets of drawings.
☐ A certified copy of a _____ application.
☒ Declaration ☒ Signed. ☐ Unsigned.
☒ Power of Attorney
☒ Information Disclosure Statement
☐ Preliminary Amendment
☒ Other: **ASSIGNMENT**

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 09/723519
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CLAIMS AS FILED

For	#Filed	#Allowed	#Extra	Rate	Fee
Total Claims	7	- 20 =	0	x \$18.00	\$0.00
Indep. Claims	1	- 3 =	0	x \$80.00	\$0.00
Multiple Dependent Claims (check if applicable) <input type="checkbox"/>					\$0.00
BASIC FEE					\$710.00
TOTAL FILING FEE					\$710.00

- ☐ A check in the amount of _____ to cover the filing fee is enclosed.
☒ The Commissioner is hereby authorized to charge and credit Deposit Account No. **09-0458** FI-554 as described below. A duplicate copy of this sheet is enclosed.
☒ Charge the amount of **\$710.00** as filing fee.
☒ Credit any overpayment.
☒ Charge any additional filing fees required under 37 C.F.R. 1.16 and 1.17.
☐ Charge the issue fee set in 37 C.F.R. 1.18 at the mailing of the Notice of Allowance, pursuant to 37 C.F.R. 1.311(b).

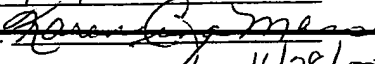
 Dated: **28 November 2000**

 Signature

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 I HEREBY CERTIFY THAT THIS CORRESPONDENCE IS BEING DEPOSITED WITH THE U.S. POSTAL SERVICE AS EXPRESS MAIL IN AN ENVELOPE ADDRESSED TO: COMMISSIONER OF PATENTS AND TRADEMARKS, WASHINGTON, D.C. 20231
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Jay H. Anderson
Registration No. 38,371
Telephone N . 845-894-3667
Fax No. 845-894-6363

CC:

 DATE OF DEPOSIT: **11/28/00**

 BY SIGNATURE & DATE:  **11/28/00**

APPLICATION
FOR
UNITED STATES LETTERS PATENT

APPLICANT NAME: Howard Young et al.

TITLE: CUSTOMER RELATIONSHIP MANAGEMENT BUSINESS METHOD

DOCKET NO.: FIS9-2000-0283

INTERNATIONAL BUSINESS MACHINES CORPORATION

CERTIFICATE OF MAILING UNDER 37 CFR 1.10
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